



QUALITY POLICY STATEMENT

LIVECO Limited are committed to providing a quality service to all of its customers, gaining a good reputation for our professionalism, reliability and high standards of workmanship. The Directors and Management are committed to delivering products and services that conform to customer/contractual/regulatory requirements, in a timely and cost effective manner.

Customer confidence in LIVECO has developed from a basis of all employees and Managers being totally committed to quality. The company provide the resources and the implementation of procedures to encourage full participation and a spirit of innovation in the Company's total quality effort. All employees are considered accountable for quality assurance.

The Directors and Management believe that the philosophy of quality links everyone in a chain of effort to achieve customer satisfaction.

Quality Procedures

- /// All contractual requirements are identified and the means to fulfil them are established.
- /// The regulatory requirements for each project are identified and accounted for.
- /// The works will be programmed in the most effective sequence and any amendments during the course of the works are confirmed and agreed with the client and supply chain.
- /// The progress is monitored against the latest programme, any non-conformities are identified, corrective action agreed and its implementation monitored.
- /// Company personnel are fully briefed on all company policies, with supporting training as necessary
- /// All personnel including sub-contractors are briefed on the project quality plans, where applicable.
- /// Method statements are checked and approved by the project management who are to ensure that the affected workforce are briefed and understand the methods of works prior to commencing.
- /// Records for each project are to be returned to the office upon completion of the works so that they can be correlated.

Signed:

Gavin Vest BSc (Hons)
Managing Director
25th November 2004